



## A Message from Synergis About Your Autodesk Software Purchases

As your trusted Autodesk Solutions Provider and partner I wanted to inform you of an important change coming to non-government customers on June 10, 2024.

Recently, Autodesk announced a new transaction model where they will directly handle your subscription and renewal orders. Despite the changes in how you purchase Autodesk software, *our role as your trusted technology advisor will not change.*

I assure you that our commitment to providing expert support and guidance remains unwavering. To that end, we have been continuously investing in our team and offerings to ensure we are prepared to *help you stay ahead* with the changes coming from Autodesk.

To facilitate a smooth transition, Autodesk will be sharing additional information in the coming weeks. Our main priority between now and June 10, is to help your organization get set-up to use Autodesk as your software vendor. Our team is ready to help ensure that process is a seamless one for your organization.

Finally, I wanted to thank you for the trust you have placed in Synergis and our dedicated team. We realize change can bring uncertainty and confusion - but what will not change is our commitment to helping you get the most from your Autodesk investment. It's important for Synergis to remain your primary point-of-contact for all things Autodesk so that we can provide support and continuity in the management of your Autodesk account. Your Synergis Account Manager or Customer Success Specialist will be reaching out directly over the coming days and weeks with more details.

Thank you for your continued partnership.

With Warm Regards,

A handwritten signature in black ink, appearing to read "Kristen Tomasic". The signature is fluid and cursive, with a large initial "K" and "T".

*Kristen Tomasic, President Synergis Technologies, LLC*